



910-808-1314

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WWW.Crowninvestors.com

"As for me and my house we will serve the Lord" - Joshua 24:15

Newsletter – March 2013

Did you know?

Renter's Insurance

Crown Investors do not insure the contents of your dwelling. To protect yourself from the loss of theft/fire/damages, we highly recommend that you purchase Renter's insurance.

Pets

It is the responsibility of the pet owner to pick up all pet waste. Spring is around the corner and landscaping will resume shortly. As you well know, landscaping and maintenance personnel will be walking in the yard and have complained in the past of the pet waste in the yard. Unfortunately, it has been brought to our attention that recently some pet owners are not abiding by this policy. Please be considerate and pick up your pet waste. Starting March 11, a fine of \$25.00 will be billed accordingly should waste be left behind.

Trash

Please keep trash picked up in the yard. Smokers please do not dispose of cigarette butts in the yard.

Lawn/Driveway

Please use gravel driveway for parking not the grass. With the recent rains, some tenants have been driving on the grass to turn their cars around. This is killing the grass and is becoming a severe problem. Tenants who violate this policy will be given a written notice first and if continued will be fined.

Starting March 11, a fine of \$25.00 will be billed accordingly in violation of this policy.

For new tenants and for those who have misplaced their “Welcome Package” below is a list of important phone numbers.

UTILITIES:

Water & Sewer - Harnett County Utilities, Ph# 910-893-7575

Power – Progress Energy, Ph# 919-508-5400 or 1-800-419-6356

CABLE TV:

CenturyLink – Ph# 866-318-5075

GARBAGE PICK-UP

Lee’s Sanitation – Ph# 919-868-0813

SHERIFF or FIRE

Ph# 910-893-1375

HOSPITAL

**Betsy Johnson Regional Hospital
800 Tilghman Drive
Dunn, NC**

Ph# 910-892-7161

Maintenance/Custodial Work Request

Crown Investors is committed to providing routine maintenance, issues and problems that may arise, and any emergency situations. All issues must be handled via work request. This is needed to provide a record of when the issue occurred and when it was resolved. It also provides documentation for our maintenance manager to know what needs to be fixed. A blank work request has been attached for your convenience.

There are 2 ways to submit a work request form:

1. Mail or drop off form at:

**Platinum Properties
c/o Crown Investors
802-A West Broad St.
Dunn, NC 28334**

2. Call (910) 808-1314 and state the following:

- a. Name of Tenant and address**
- b. State the problem**

Please understand that our maintenance is being out sourced, consequently, the repairs may not be done immediately unless it is an emergency. The request has to be scheduled with the maintenance manager. Once the repair has been scheduled, the tenant will be notified of the date and time that the repair will be made. In case of an emergency, please call the following phone numbers:

(910) 808-1314 or (910) 897-1919